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(Please see section (4)(1)(b)(xiv) of RTI Act, 2005)

The Particulars available to citizens for obtaining information

1. Information Counter or Reception counter is available to guide the Citizen.

2. Kiosk Information Systems is available in the gallery to view the following details

    a. How to apply for all services render of through this department.(English and Tamil version)

    b. Current status of the Vehicle particulars and Tax details.

    c. Tax and Fees Structure.

3. Separate counter for distribution of forms to the citizens

4. Citizens' Charter through which public can know all the information about the procedure of submitting of applications to get Driving Licence / Vehicle Registration and issuing of permits etc. has been published.

5. In order to enable the General Public to get the required information, the Deputy Transport Commissioner, in case of Puducherry, the Regional Transport Officer for Karaikal, the Motor Vehicle Inspector for Mahe / Yanam have been appointed as the Public Relation Officers.

6. Notice Boards are erected in the premises of the Department in which the correct rates and timings for various services have been displayed for easy understanding of the General Public.

7 A separate web site http://transport.puducherry.gov.in is created for Transport Department, Puducherry. The web site contains the following information.

- About Transport Department.

- Organization chart.

- Services rendered to the citizen

- Citizen Charter.

- Fees Structure for Licence/ Registration/Permits.

- Tax structure /Rate of penalties.

- Time Limit for various services

- Downloadable forms'

- Tips for Road Safety.

- Road Traffic signals.

- The Right to Information Act - 2005

- The Puducherry Motor Vehicles Taxation Act, 1967.

- The Puducherry Motor Vehicles Taxation Rules, 1967.

- The Motor Vehicle Act, 1988 Central Motor Vehicles Rules, 1989.and the Pondiherry Motor Vehicles Rules 1989.

- The notifications issued by the State government.

- Contact us

- Tamil Version of Citizen Charter

- Registration of Motor vehicles and allied services

- Driving licence and allied services

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